

SAFETY

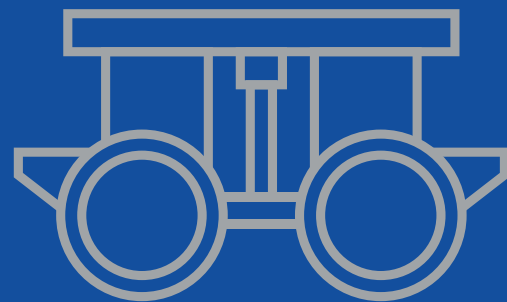
GUIDELINES

As our patient, your health is our top priority. We have taken several measures to keep you, our doctors, our staff and our community safe during these challenging times.



STAFF

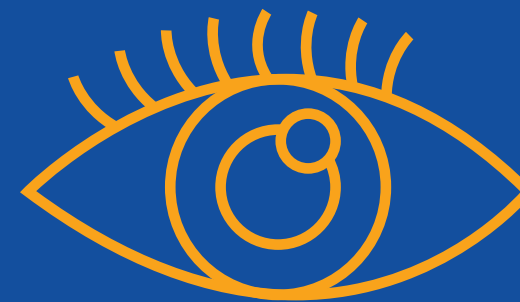
SAFETY



- All staff wear masks at all times
- Staff practice hand hygiene and glove use
- Staff temperature checked twice a day
- Symptomatic staff are quarantined
- Staff is trained on new processes and procedures
- Stringent cleaning and sanitizing measures
- Social distancing including at break times

PATIENT

SAFETY



- Patients asked screening questions during appointment confirmation calls
- Patients informed of safety measures by phone and on website
- Face coverings required at all times in the office
- Virtual waiting room (patients wait in car)
- Social distancing in waiting room
- Unless necessary, patients enter the office unaccompanied
- Temperature screening before entering the office
- Accelerated patient flow through office is monitored by staff
- Staff escort (at social distance) throughout office
- Room surfaces and equipment sanitized between patients
- Rapid check-out
- Extended office hours to allow time for social distancing and cleaning during the day
- Telehealth available
- COVID-19 testing prior to all surgical procedures

DISINFECTING

STANDARDS



- Disinfecting communication log used at each location
- Stringent cleaning protocols for clinical offices and equipment
- All surfaces and equipment cleaned between patients
- Cleaned surfaces are marked
- Medical-grade office cleaning crews

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